

Morneau Shepell Officially Announces It's Name Change to LifeWorks

May 25, 2021

The PAC received the following important communique from Morneau Shepell:

“Further to our email (dated April 5), we are pleased to advise you that Morneau Shepell has officially changed its name to LifeWorks. In Quebec, our name will be Solutions Mieux-être LifeWorks. We are making this change because we know that LifeWorks is a name that better speaks to what we do as a company and directly aligns with our purpose of improving lives and improving business.

While we are changing our name, how we administer the Legacy Plans and how we work with you does not change. Our leadership, company strategy, solution set, and overall business model, remain the same. Attached to this letter is our “10 Things” fact sheet that shows you what changes, and more importantly, what does not. [Click Here to view](#)

*Emails sent by our team members to you will now come from a “@lifeworks.com” email address. Our shared mailbox, stelcopenions@morneaushepell.com, will only change on **June 14, 2021** (it will become stelcopenions@lifeworks.com). However, no worries, our team members will be able to receive emails at our @morneaushepell.com addresses for several years, in addition to the new @lifeworks.com email address.*

We are making every effort to make this as simple as possible for plan members. We will be working with our internal teams to make updates to our company name in documents, calculation packages and call guides over the next several months. The annual statements, for the year ending December 31, 2020, will still display the Morneau Shepell as the Legacy Plan Administrator. Participants may begin to see the Lifeworks name appear on certain documentation such as our return address on mail outs.

As indicated in our previous e-mail, the name change does not impact the way member calls are answered by our call centre. The call centre will continue to answer the phones using “Stelco Pension Service Centre.”

Please note that we do not intend to send a separate communication out to plan members, retirees and beneficiaries to advise of the change in name. However, we are committed to working with you to make this change as seamless as possible for all plan members and stakeholders. We will communicate the timing of changes to you as we work through the transition and ask that you share this with your membership as appropriate. We will also provide updates on our progress during our quarterly meetings.

Our thanks again for your support as we align our company brand with our purpose of Improving lives. Improving business.”

Regards,

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