



Stelco Non-USW Retiree Life and Health Benefits Trust

2019 Prescription Drug co-pay amounts for non-Ontario beneficiaries

Retroactive Claims Adjustment

As you may be aware, the StelTrust Retiree benefit plan was originally designed with an “equivalent to Ontario” reimbursement amount for prescriptions drug claims for non-Ontario residents. Under these rules, non-Ontario resident beneficiaries over the age of 65, would be reimbursed by applying the \$100 ODB deductible and then reimbursing \$6.11/\$4.11 (equal to the ODB co-pay amount) for any drugs covered under the Ontario Drug Benefit formulary. The design of this rule resulted in larger out of pocket expenses (and lower reimbursement amounts) for non-Ontario residents.

The StelTrust Trustees made a decision to modify this part of the plan design effective January 1, 2019. As a result, a 20% co-pay will be instituted on such claims for non-Ontario residents, without regard to the ODB reimbursement amounts.

GSC has re-programmed their system with the updated plan rules as of July 17th, 2019. Claims submitted after this date will automatically be processed under the new rules.

For prescription claims incurred between January 1, 2019 and July 17, 2019, GSC has agreed to administer a process whereby claims incurred during this timeframe will be adjusted retroactively and the new reimbursement amounts applied.

In order for claims to be eligible for an adjustment, the following criteria must be met:

- Receipt must be dated between January 1, 2019 and July 17, 2019
- The co-pay amount paid by yourself must have resulted in an out of pocket expense.
- The unpaid portion of your claim was not processed in whole or in part through another insurance plan (ie. coordination of benefits through your spouse’s plan).

If you qualify for a settlement based on the above criteria, GSC will be accepting resubmissions between July 18, 2019 and October 31, 2019 to have these claims reassessed. Detailed instructions are included below on how to submit claims for settlements:

Option 1

The request can be sent via email to: steltrustdeductible@greenshield.ca.

The subject line of the email must state your GS Identification Number as shown on your GSC card (e.g. SRP123457-00) and the official pharmacy receipt must be attached, showing your out-of-pocket amount.



Option 2

If you are unable to, or prefer not to, use e-mail, you may submit your claims manually by using a special Claim Form and attaching the official pharmacy receipts, as detailed below.

The form may be submitted through the mail to the following address:

Green Shield Canada
P.O. Box 1606
Windsor, ON
N9A 6W1

Notes - A copy of the pharmacy receipt can be obtained from your pharmacy, if required. Please do not mail a hard-copy of the form if you have already forwarded a soft-copy via e-mail. The claims reprocessing turnaround time will be no later than 30 days after the date that GSC receives the claim. Any retroactive claims received after October 31, 2019 will not be considered.

If you have questions about the settlement details, please refer to the Stelco non-USW Retiree Life and Health Trust website at: Steltrust.com or contact the GSC Customer Service Centre at 1.888.711.1119.